

## Children's Home Lotto 2011 Frequently Asked Questions

- Q. How can tickets be purchased?  
Calgary 403-531-2273  
Toll Free 1-888-531-2273  
Website address [www.homelotto.com](http://www.homelotto.com)
- Q. What is the mailing address to purchase tickets?  
A. P.O. Box 2528 Stn M  
Calgary, AB T2P 1A7
- Q. Where can tickets be purchased?  
A. At the Showhomes, The Alberta Children's Hospital Foundation office (2<sup>nd</sup> floor); & all listed suppliers.  
Brochures can be picked up at all Shane Show Homes in Calgary and area.  
APRIL 25 - JUNE 3 at the Home Lotto Kiosk located at the Alberta Children's Hospital, Main Lobby.
- Q. What methods of payment are accepted?  
A. Cheque, Money Order, Visa, MasterCard  
Cash and Debit at the Show Homes only  
Walk up sales @ Stride Management office (NO DEBIT)  
3950-12 Street NE, Calgary
- Q. What are the ticket prices?  
A. 1 for \$100.00  
5 for \$200.00  
15 for \$300.00
- Q. How many tickets are sold in total?  
A. 20,000 single tickets at \$100 each  
10,000 sets of 5 for \$200  
5,500 sets of 15 for \$300  
Total 152,500 tickets sold
- Q. How long does it take to receive the ticket in the mail?  
A. Please allow 2-3 weeks
- Q. What are the cutoff dates and draw dates?  
A. 

<u>DRAW</u>	<u>CUTOFF</u>	<u>DRAW</u>
Early Bird Draw	11 pm, July 6	11 am, July 22
Final Draw	11 pm, July 27	August 12 & 13

Q. What is the Early Bird prize?  
A. \$100,000 Cash, tax free

Q. What is the location and hours of the Showhomes?

A. **101 Silverado Ranch Manor SW**

Take Deerfoot Trail to Marquis of Lorne Trail (22X). West on Marquis of Lorne Trail. Turn left onto Sheriff King St. SW. Turn right onto Silverado Blvd. SW. Pass through one roundabout. Follow the signs to the showhome.

**Showhome Opens: FRIDAY, MAY 6, 2011**

**Mon - Fri 2 pm to 8 pm**

**Sat, Sun & holidays Noon - 5 pm**

**49 Walden Rise SE**

Take Deerfoot Trail south to Marquis of Lorne Trail (22X). West on Marquis of Lorne Trail. Turn south onto Macleod Trail. Turn east onto 194 Avenue (SE). Turn south onto Walden Gate; left onto Walden Drive and right onto Walden Rise. Follow the signs to the showhome.

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Q. What is the retail value of the Grand Prize showhome?

A. The Cambrian III - \$1,497,318.48

Q. What is the retail value of the 2<sup>nd</sup> Grand Prize?

A. The Ashton - \$626,438.31

Q. When are the winners going to be published?

A. Winners will be published on the website within 14 days following the draw dates.

Q. How many prizes can be won?

A. 1,750

Q. What is the total retail value of all of the prizes?

A. \$2,991,518.87

Q. How many years has the lottery been active?

A. 19 years

Q. Who is the project auditor?

A. Stewart and Associates.

Q. What is the license number?

A. # 310711

- Q. Who is the project manager?  
A. Bob Wallace #RTM12941 / Stride Management Corp.
- Q. Is the ticket tax deductible/do you get a tax receipt?  
A. No there is no tax receipt issued and the ticket is not tax deductible
- Q. Must the ticket purchaser and the name on the ticket be over the age of 18 years?  
A. Yes
- Q. When ordering on-line, do I get an e-mail confirmation?  
A. Only if you have clicked in the box for a confirmation. This does not mean you have a ticket. Ticket confirmations will be mailed out after the credit card charge has been processed.
- Q. Can tickets be put in the name of a corporation or business?  
A. Yes. Should the ticket be a winner, the prize is then awarded to the corporation or business and the person who claims the prize must be able to prove they are an authorized officer of that company.
- Q. How many names can be put on a ticket?  
A. Should a purchaser want to put more than 2 names on a ticket it is recommended that the purchaser keep record of who is involved with the purchase. The licensee will not be responsible for any conflict between joint ticket purchases. In the event of a winning ticket stub having more than one name the lottery will award the prize to any individual whose name is listed on the stub. The licensee is not responsible for resolving any disputes, which may arise from the different individuals.
- Q. How are prizes awarded?  
A. Once draws have been completed prize letters will be mailed out within 2-3 weeks following the draw. The prize letter informs the winner of what they have won and where and when to pick up their prize. They must have the prize letter and picture I.D. to claim the prize. All prizes must be accepted as awarded there will be no cash substitutions.
- Q. Can people order from outside the province of Alberta?  
A. Any purchaser who **RESIDES OUTSIDE ALBERTA BUT IS CALLING FROM WITHIN ALBERTA** may purchase a ticket. The ticket can be mailed to any address (even out of Alberta).
- Q. What is done with my personal information?  
A. Both the Kinsmen Care Foundation and Stride Management Corp. respect your privacy. We do not rent, sell or trade our mailing lists. The personal information collected by the Kinsmen Care Foundation will be used to process ticket orders and to contact you regarding ongoing and future lotteries. The names, cities and winning ticket numbers of winners will be published in Southern Alberta Newspapers and will be posted on the Kinsmen Children's Home Lotto website.